



Release Notes

In version 2020.11 of the Logistics Portal, new features are available for searching by null kit ID and logistics center on the Fulfillment List page, and a new completion reason is available for date of birth validation failure on the Fulfillment Details page.

New Features

Version 2020.11 of the Logistics Portal includes the following new features:

New Feature	Description
Fulfillment Page Search Null Kit ID and Logistics Center	On the Fulfillment List page, the team can now search for records that have no kit ID or no Logistics Center applied.
New Completion Reason – DOB Validation Failed	On the Fulfillment Details page, a new completion reason was added to show when a patient is changed to the completed status due to their date of birth (DOB) validation failing.

Fulfillment Page Search Null Kit ID and Logistics Center

On the Fulfillment List page, a new search feature was added to support searching for records by null kit ID and logistics center. This update allows the team to search for records that do not have kits or a logistics center assigned.

The keywords and operators that are supported for null kit ID and logistics center are as follows:

- Kit ID = Null or Kit ID ! Null
- Logistics Center = NULL or Logistics Center ! Null

Vivify Health Logistics

Logistics | Devices | Kits | Customers | Reports | Billing | Rules | abrown | Log off | Help

Dashboard | Orders | Create Kits | Receiving | Reprocess | Shipping | Patient Pick Up 3 | Fulfillment Orders 25

Kit Id = null | Clear Search | Active | Go! | Actions

134 Orders | Show 25 Orders

Fulfillment	Fulfillment Type	Status	Customer Name	Vendor Name	Patient Id
1	Device	Shipped	Vivify Dev - Version59	Ascensia	
3	Device	Shipped	Vivify Dev - Version59	Ascensia	
5	Device	Shipped	Test UHG	Ascensia	
6	Device	On Hold	Test UPMC	Ascensia	
7	Device	Delivered to Customer	Test Trinity	Ascensia	
9	Device	Delivered to Patient	Vivify Dev - Version59	Ascensia	
10	Device	Shipped	Vivify Dev - Version58	Ascensia	

Vivify Health Logistics

Logistics | Devices | Kits | Customers | Reports | Billing | Rules | abrown | Log off | Help

Dashboard | Orders | Create Kits | Receiving | Reprocess | Shipping | Patient Pick Up 3 | Fulfillment Orders 25

Logistics Center = null | Clear Search | Active | Go! | Actions

132 Orders | Show 25 Orders

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10	Device	Shipped	Vivify Dev - Version58	Ascensia	
11	Device	Ordered	VH - Inventory	Ascensia	

New Completion Reason – DOB Validation Failed

A new Kit Ship completion status was added to the Fulfillment Details page, so the user can select this completion reason when the kit ship record is closed due to the patient failing to validate their date of birth. This option is visible in the Current Status section when a Kit Ship record is in the Called status.

Dashboard | Orders | Create Kits | Receiving | Reprocess | Shipping | Fulfillment Orders 37

Back to list

Fulfillment: 3968 - Kit: 106006 - AIM | Actions

Status History

Ordered 8/14/2020 | In Progress 8/14/2020 | Shipped 8/27/2020

Record Information

Fulfillment Type: Kit Ship
 Kit Pool: Smoke Testing (Kit Type)
 Kit Type: Tablet Only
 Kit Id: 106006
 Logistics Center: Plano Logistics Center

Contact Attempts: 0
 Update Contact Attempts

Agent: Assign Agent

Devices 1

Tablet: Verizon Tab E (8 in)
 Serial Num: 359616091213687
 Condition: Used

Ship To Address

Address: Brian Higgs - 2
 1234 Yellow Brick Rd
 Oz, KS 65309
 Kit ship screen update

Language: English
 Install Method: technician dispatch
 Program: Track: FedEx - 1234343
 *Audit: View Original Address

Current Status

Called 10/30/2020

Complete

- Vivify Trained
- Unable to Contact
- Sent New Kit
- Request In-House Install
- Patient Self Started
- Patient declined program
- DOB Validation Failed

System Updates

Version 2020.11 of the Logistics Portal includes the following system updates:

System Update	Description
VIVY-4263	In the Kit Pickup and Kit Ship report, the History and Notes fields were out of order. The reports were updated to show the history entries in the proper chronological order as expected.
VIVY-4762	Some Kit Ship API failures were occurring when an invalid ID was found. The system will now give a 404 message for not found when this situation occurs.